

**OVERVIEW & SCRUTINY OUTCOMES & ACTION LIST - MARCH 2022**

REPORT, RECOMMENDATIONS & ACTIONS	ACTION BY	DATE
<p><u>10. CRIME &amp; DISORDER BRIEFING</u></p> <p><b>RESOLVED</b></p> <p>1. To note the briefing.</p> <p><b>ACTIONS</b></p> <p>1. PCC to give consideration to placement of Police Code of Ethics in more prominent location for public accessibility.</p> <p>2. PCC to meet with Member Champion for Domestic Abuse to consider improved opportunities for joint working in North Norfolk.</p>	<p>O&amp;S Committee</p> <p>OPCCN</p> <p>Scrutiny Officer</p>	<p>March 2022</p> <p>March 2022</p> <p>March 2022</p>
<p><u>11. BUDGET MONITORING REPORT 2021/22 - PERIOD 10</u></p> <p><b>RESOLVED</b></p> <p>1. To note the content of the report and the current budget monitoring position.</p>	<p>O&amp;S Committee</p>	<p>March 2022</p>
<p><u>12. MANAGING PERFORMANCE QUARTER 3 2021/2022</u></p> <p><b>RESOLVED</b></p> <p>1. To note the report and endorse the actions being taken by Corporate Leadership Team detailed in Appendix A – Managing Performance.</p> <p>2. To request that a Member Workshop be arranged to review and scrutinise benchmarking data in greater detail.</p>	<p>O&amp;S Committee</p> <p>Scrutiny Officer</p>	<p>March 2022</p> <p>April 2022</p>

<p><u>13. PLANNING PERFORMANCE &amp; CUSTOMER EXPERIENCE REVIEW</u></p> <p><b>RESOLVED</b></p> <p>1. <b>To support the production of a draft Planning Service Improvement Plan for subsequent review by Overview &amp; Scrutiny Committee in September 2022.</b></p> <p>2. <b>To request that a draft independent customer satisfaction survey be shared with the Committee prior to release on a randomised basis, with results used to form an evidence base for the Planning Service Improvement Plan.</b></p>	<p>Director for Place &amp; Climate Change</p> <p>Director for Place &amp; Climate Change</p>	<p>September 2022</p> <p>June 2022</p>
<p><u>14. WASTE CONTRACT: VERBAL UPDATE</u></p> <p><b>RESOLVED</b></p> <p>1. <b>To note the update.</b></p>	<p>O&amp;S Committee</p>	<p>March 2022</p>
<p><u>15. AMBULANCE RESPONSE TIMES: COASTAL PARISH WORKING PARTY UPDATE</u></p> <p><b>RESOLVED</b></p> <p>1. <b>To note the update.</b></p> <p>2. <b>To request that representatives of the Norfolk CCG and EEAST attend a future Overview &amp; Scrutiny Committee Meeting, to address issues relating to category 2 and 3 ambulance response time in North Norfolk.</b></p>	<p>O&amp;S Committee</p> <p>Scrutiny Officer</p>	<p>March 2022</p> <p>June 2022</p>